



by **Allstate**®

ALLSTATE IS NOW OFFERING CUSTOMERS A CHANCE TO BUY NEW PLANS AFTER THEIR HDPPs EXPIRE!

OVERVIEW

Allstate is now offering customers who purchased a Home Depot Protection Plan by Allstate (HDPP) for their Major Appliances after 2/1/2021 a chance to buy new plans after their HDPPs expire.

Customers who purchased an HDPP may receive an email from Allstate with an offer to purchase an Allstate Protection Plan. The email the customers provided at the time of their original purchase will be used to provide the customer a chance maintain their coverage.

PROGRAM COVERAGE DETAILS

Allstate Protection Plans offer comparable service guarantees and premium features as HDPP. Customers who purchase an Allstate Protection Plan will receive the same award-winning service and support that they do with HDPPs:

- Industry-leading service with 24/7 support.
- Mechanical and electrical failures, hardware failure, and power surges.
- File a claim online or by phone.
- Repair, replace, or refund (via THD Gift Card, Virtual Prepaid Card, or check).

HOW TO ASSIST CUSTOMERS

If customers contact you about Allstate Protection Plans, please refer them to:

- <https://help.squaretrade.com/support/s/>
- 877-WARRANTY

NEED SUPPORT?

Reach out to your Allstate Field Support manager by visiting HDPPsupport.com/Support.